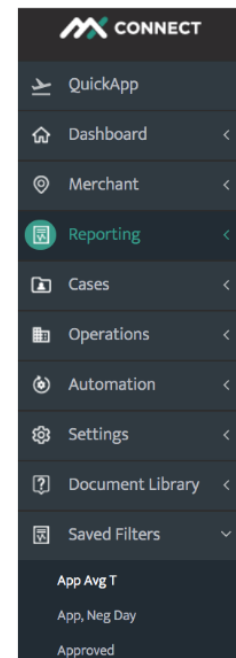
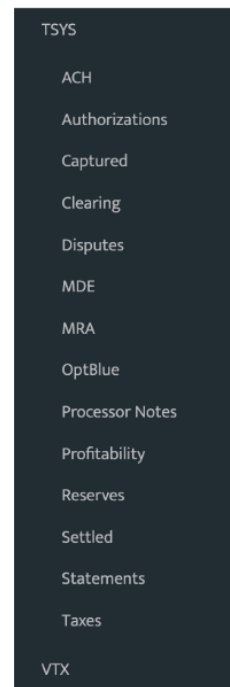


The logo consists of a stylized 'X' formed by two intersecting lines, with a small 'TM' trademark symbol at the top right of the intersection.

CONNECT Reporting

DATE
2024

Global reporting is found in the left hand navigation and includes reporting for both FISERV North, FISERV Omaha, MX™ Merchant, and TSYS. The TSYS reports are reviewed in detail in this guide and the First Data reports are mentioned where they differ.



Global reporting found here may be viewed up to 6 months back whereas reporting found at the Client level displays all history. Date options available are those found preset such as Last 30, 60, 90 days however a custom date may be entered by choosing Filter, Date and entering any desired date.

Acquiring (TSYS) - Authorizations

Search

Last 30 days

Group By

Filter

Location Name

Account Number

Last 30 days

Last 60 days

Last 90 days

Last 6 months

Card Type

ion requests / balance inquiries

ion requests / balance inquiries

ion requests / balance inquiries

ion requests / balance inquiries

ion requests / balance inquiries

6 Approved Authorization requests / balance inquiries

Acquiring (TSYS) - Authorizations

The screenshot shows the 'Acquiring (TSYS) - Authorizations' interface. At the top, there is a search bar and several filter buttons: 'Last 30 days', 'Group By', 'Filter', and 'Date'. A date range selector is open, showing 'From' and 'To' fields with date pickers. Below the filters, a table is visible with the following columns: 'Location Name', 'Account Number', 'Account Status', 'Approved', and 'Authorization requests / balance'. The table content is mostly obscured by the date selector and a greyed-out area.

Acquiring (TSYS) - Authorizations

Search: [] 4 hits Last 6 months Group By Filter

Location Name Account Number Account Status

None

Approved Location Name

Approved Account Number

Approved Account Status

Approved Type

Card Type

Card Number

Amount

Entry Mode

Status

Response Code

Authorization Code

Bank

Date

First Previous 1 Next

Group By allows data to be grouped together and provides counts and sums for those items.

Example: Grouping by Card Type shows how many card types were accepted for each and totals for each.

Acquiring (TSYS) - Authorizations Total: \$100.26

Search: [] 4 hits Last 6 months Group By Filter

Location Name	Account Number	Account Status	Type	Card Type	Card Number	Amount	Entry Mode	Status	Response Code	Authorization Code	Bank	Date
		Approved	Authorization requests / balance inquiries	Discover	*****1912	\$0.10	90	Do not honor	05		8739	03/24/2021 11:16 AM
		Approved	Authorization requests / balance inquiries	Visa	*****2036	\$0.04	90	Approved	00	005220	8739	03/29/2021 10:52 AM
		Approved	Authorization requests / balance inquiries	Visa	*****2036	\$100.00	90	Decline - insufficient funds	51		8739	03/29/2021 04:03 PM
		Approved	Authorization requests / balance inquiries	Visa	*****2036	\$0.12	90	Approved	00	051847	8739	03/28/2021 03:58 PM

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The Filter option allows you to refine the report view for the categories you select: Location Name, Account Number, Account Status, etc.

For example, searching for a specific card number by choosing Filter, Card Number and entering the card number will help save time versus scrolling and searching for the card number from the list.

Acquiring (TSYS) - Authorizations

4 hits Last 6 months Group By Filter

Location Name	Account Number	Account Status	Type
		Approved	Authoriz
		Approved	Authoriz
		Approved	Authoriz
		Approved	Authoriz

First Previous 1 Next

Location Name

Account Number

Account Status

Type

Card Type

Card Number

Amount

Entry Mode

Status

Response Code

Authorization Code

Bank



All reports are able to be sorted by the header row. Choose any column header name such as Card Type shown here and the data will be sorted on the screen in ascending order. Click again to see the list sorted but in descending order.

Hovering over specific data sometimes provides additional details such as when hovering over Entry Mode. Here, the definition of the Entry Mode code is displayed, i.e. 01 = keyed, 90 = swiped, 91 = contactless, etc.

Acquiring (TSYS) - Authorizations

Search [] [Last 30 days] [Group By] [Filter]

Notice the down arrow showing descending order

Location Name	Account Number	Account Status	Type	Card Type ▼
		Approved	Authorization requests / balance inquiries	Visa
		Approved	Authorization requests / balance inquiries	Visa
		Approved	Authorization requests / balance inquiries	Visa
		Approved	Authorization requests / balance inquiries	Visa
		Approved	Authorization requests / balance inquiries	Visa
		Approved	Authorization requests / balance inquiries	Visa
		Approved	Authorization requests / balance inquiries	Visa

Acquiring (TSYS) - Authorizations

Search [] [Last 30 days] [Group By] [Filter]

Notice the up arrow showing ascending order

Location Name	Account Number	Account Status	Type	Card Type	Card Number	Amount	Entry Mode ▲	Status	Response Code	Authorization Code
		Approved	Authorization requests / balance inquiries	American Express	*****1004	\$116.63	00	Approved	00	204964
		Approved	Authorization requests / balance inquiries	American Express	*****1014	\$22.65	00	Approved	00	241955

Unknown or terminal not used



Acquiring (TSYS) ACH Funding

- Review merchant account deposits and withdrawals
- Identify banking concerns such as misdirected funds
- A merchant account may be searched by the location name and account number only
- Sort by “Type” such as deposits, discount, fees, interchange, chargebacks, etc.
- Trace number found within ACH details

Acquiring (TSYS) - ACH Funding

Total: -\$89.90

Q

Search

4 hits

Last 30 days

Group By

Filter

Location Name	Account Number	Bank Name	Bank Routing	Bank Account	Type	Reference	Amount	Bank	Date
		SUNTRUST	061000104	*****0200	Deposits	0000030085417222	-\$0.15	5631	04/19/2021
		SUNTRUST	061000104	*****0200	Deposits	0000030084834412	\$0.15	5631	04/07/2021
		SUNTRUST	061000104	*****0200	Fees		-\$44.89	5631	04/02/2021
		SUNTRUST	061000104	*****0200	Fees		-\$45.01	5631	04/02/2021

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Acquiring (TSYS) ACH Funding Delay

- Use this report to track funds in suspense and subsequent releases
- Pay special attention to status description and sort by suspended or released to get a true picture of what is in suspense or what has been released from suspense
- Note that “Released” does not necessarily mean funded to the merchant as funds may have been released to a reserve

Acquiring (TSYS) - ACH Funding Delay Total: \$

Search hits Last 30 days Group By Filter

Location Name	Account Number	Cycle	Net Deposit Amount	Suspended Amount	Status Description	Calculated Release Date	Release Date	Bank	Date
		ACH 3	\$124.11	\$124.11	Suspended	03/13/2020		8566	03/12/2020
		ACH 3	\$418.25	\$418.25	Suspended	03/13/2020		8566	03/12/2020
		ACH 3	\$3,983.00	\$3,983.00	Suspended	03/12/2020		8566	03/11/2020
		ACH 3	\$495.00	\$495.00	Suspended	03/12/2020		8566	03/11/2020
		ACH 3	\$185.91	\$185.91	Suspended	03/12/2020		8566	03/11/2020
		ACH 3	\$104.04	\$104.04	Suspended	03/12/2020		8566	03/11/2020
		ACH 3	\$5.55	\$5.55	Suspended	03/12/2020		8566	03/11/2020
		ACH 1	\$350.00	\$350.00	Suspended	03/12/2020		8739	03/11/2020
		ACH 1	\$1,750.00	\$1,750.00	Suspended	03/12/2020		8739	03/11/2020
		ACH 1	\$75.00	\$75.00	Suspended	03/12/2020		8739	03/11/2020

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Acquiring (FirstData) ACH Funding Delay

- Use this report to track funds in suspense and subsequent releases
- Report displays the days delay between batch settlements and deposits
- Pay special attention to status description and sort by retained or released to get a true picture of what is in suspense or what has been released from suspense
- Note that “Released” does not necessarily mean funded to the merchant as funds may have been released to a reserve

Acquiring (FD) - ACH Funding Delay							Total:	\$0.02
<div><div><div><div></div></div><div>Search</div></div><div>2 hits</div><div>Last 30 days</div><div>Group By</div><div>Filter</div></div>								
Location Name	Account Number	Net Deposit Amount	Discount Amount	Status	Hold Days Remaining	Bank	Date	
		\$0.01	\$0.00	Released		8076	04/09/2021	
		\$0.01	\$0.00	Retained	0	8076	04/09/2021	
First Previous 1 Next		Page Results 10						



Acquiring (TSYS) ACH Rejects

- Review merchant reject activity such as incorrect routing or DDA on file, account closed, insufficient funds, bank account frozen, payment stopped, etc.
- Amount does not include the fee for the reject or reject fee instead, the amount shown displays actual reject amount
- Negative amounts in red indicate funds have been deducted
- Filter by Entry Description, Reason Description and Type to review reasons for rejects

Acquiring (TSYS) - ACH Rejects

Total: -\$10,800.46

Q

Search

2 hits

Last 6 months

Group By

Filter

Location Name	Account Number	Type	Account	Bank Number	Entry Description	Reason code	Reason Description	Amount	Transaction Date	Sponsor	Received Date
		Return	*****6791	8739	MERCH FEES	R01	Insufficient funds	-\$6,623.95	01/03/2021 06:00:00 PM CST	Synovus	01/05/2021 06:00:00 PM CST
		Return	*****6791	8739	MERCH FEES	R01	Insufficient funds	-\$4,176.51	12/01/2020 06:00:00 PM CST	Synovus	12/03/2020 06:00:00 PM CST

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Acquiring (TSYS) ACH Suspended (Funding Held)

- Review merchant accounts with ACH suspense activity from risk and settlement
- Review suspense status; if funds are being held or have been released
- Filter by Type to see if transfer funds on reserve, calculated reserve, one-time release, record adjustment release, etc.
- Review merchant history notes to review additional details
- Negative amounts in red indicate that funds in that amount have been taken from reserves
- Transfer of Funds - Refers to funds taken to cover balance due to PPS
- One Time Release - Funds released outside of PPS, typically to merchant

Acquiring (TSYS) - ACH Suspended Total: \$44,092.34

Search: test | 38 rows | Last 30 days | Group By: | Filter: |

Location Name	Account Number	Status	Plan	Type	Collected/Released	Rolling Percent	Ceiling	Plan Balance	Bank	Date
		Approved	Suspended Funds	Transfer Funds on Reserve	\$229.40	0	\$0.00	\$9,863.35	8799	04/16/2021
		Approved	Suspended Funds	Calculated Reserve	\$1,286.70	100	\$0.00	\$1,884.66	8799	04/16/2021
		Approved	Suspended Funds	Transfer Funds on Reserve	\$271.34	0	\$0.00	\$104.96	8799	04/16/2021
		Approved	Suspended Funds	Calculated Reserve	\$893.67	100	\$0.00	\$9,863.26	8799	04/16/2021
		Approved	Suspended Funds	Calculated Reserve	\$696.16	100	\$0.00	\$895.70	8799	04/16/2021
		Approved	Suspended Funds	Calculated Reserve	\$658.82	100	\$0.00	\$8,984.37	9631	04/15/2021
		Approved	Suspended Funds	Calculated Reserve	\$170.34	100	\$0.00	\$170.34	8799	04/15/2021
		Approved	Suspended Funds	Calculated Reserve	\$1,597.24	100	\$0.00	\$8,995.59	8799	04/15/2021
		Closed	Suspended Funds	Calculated Reserve	\$558.74	100	\$0.00	\$7,325.53	9631	04/14/2021
		Approved	Suspended Funds	Calculated Reserve	\$1,587.24	100	\$0.00	\$7,402.35	8799	04/14/2021

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Acquiring (TSYS) ACH Suspended (Funding Held)

- Double click on any entry to see expanded detail
- Review suspended funds details to see reasons for event in the Memo section
- Reviewing the Client's notes may provide additional information for suspense reason

Acquiring (TSYS) - ACH Suspended Detail

Location Name	
Account Number	
Status	Closed
Plan	Suspended Funds
Type	Transfer Funds on Reserve
Collected/Released	-\$259.70
Rolling Percent	
Ceiling	\$0.00
Plan Balance	\$1,581.39
Bank	8739
Date	11/06/2020
Memo	Recovered for ACH Rejects \$259.70



Acquiring (FirstData) Adjustments

- Adjustments made to a merchant's bank account will appear here such as refunds
- See notes for additional details on reasons for adjustment (credit or debit)

Acquiring (FD) - Adjustments									Total:	\$285,559.54
<div><div>Q Search</div><div>898 hits</div><div>Last 30 days</div><div>Group By</div><div>Filter</div></div>										
Location Name	Account Number	Reference Number	Batch Location	Transaction Type	Amount	Bank	Transaction Date	Entry Date		
		F8566001130000008A0100	04232ISA010	Return	\$0.00	8566	04/23/2021	04/23/2021		
		F856600113000000FAD010	04232FAD01	Return	-\$24.95	8566	04/23/2021	04/23/2021		
		F8075001130000008A0090	04232ISA009	Return	-\$884.00	8075	04/23/2021	04/23/2021		
		F8075001130000008A0090	04232ISA009	Return	-\$500.00	8075	04/23/2021	04/23/2021		
		F8075001130000008A0090	04232ISA009	Return	-\$218.00	8075	04/23/2021	04/23/2021		
		F8075001130000008A0090	04232ISA009	Return	-\$9.95	8075	04/23/2021	04/23/2021		
		F8075001130000008A0090	04232ISA009	Return	-\$104.00	8075	04/23/2021	04/23/2021		
		F8075001130000008A0090	04232ISA009	Return	-\$30.00	8075	04/23/2021	04/23/2021		
		F8075001130000008A0090	04232ISA009	Return	-\$15.90	8075	04/23/2021	04/23/2021		
		F8075001130000008A0090	04232ISA009	Return	-\$30.00	8075	04/23/2021	04/23/2021		
<div>First Previous 1 2 3 Next</div>									Page Results 10	



Acquiring (TSYS) Authorizations

- Review authorizations along with details such as entry mode, status, and CVV responses
- Hover over Entry Mode code to see entry mode definition, i.e. swiped, keyed, etc.
- To review authorizations ran through the MX™ Gateway, be sure to visit the MX Merchant Payments report as they will not be visible here

Acquiring (TSYS) - Authorizations Total: \$165,820.63

Search 1,099 hits Last 30 days Group By Filter

Location Name	Account Number	Account Status	Type	Card Type	Card Number	Amount	Entry Mode	Status	Response Code	Authorization Code	Bank	Date
		Approved	Authorization requests / balance inquiries	MasterCard	*****7394	\$38.16	05	Approved	00	182094	8739	04/25/2021 08:29 PM
		Approved	Authorization requests / balance inquiries	Visa	*****7804	\$109.17	05	Approved	00	H13831	8739	04/25/2021 08:28 PM
		Approved	Authorization requests / balance inquiries	MasterCard	*****0861	\$35.62	05	Approved	00	152668	8739	04/25/2021 08:26 PM
		Approved	Authorization requests / balance inquiries	Visa	*****2335	\$72.08	05	Approved	00	080474	8739	04/25/2021 08:25 PM
		Approved	Authorization requests / balance inquiries	Visa	*****2862	\$47.70	05	Approved	00	558772	8739	04/25/2021 08:17 PM
		Approved	Authorization requests / balance inquiries	Visa	*****0936	\$120.13	01	Approved	00	001524	8739	04/25/2021 08:15 PM
		Approved	Authorization requests / balance inquiries	Visa	*****2708	\$143.09	05	Approved	00	063660	8739	04/25/2021 07:57 PM
		Approved	Authorization requests / balance inquiries	American Express	*****2001	\$32.86	05	Approved	00	804210	8739	04/25/2021 07:56 PM
		Approved	Authorization requests / balance inquiries	Visa	*****0208	\$32.86	05	Approved	00	08401C	8739	04/25/2021 07:56 PM
		Approved	Authorization requests / balance inquiries	Visa	*****9951	\$42.40	05	Approved	00	020818	8739	04/25/2021 07:55 PM

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Acquiring (FirstData) Authorizations - Daily

- Review authorizations along with details such as entry mode, status, and CVV responses
- Platform may be viewed by filtering by Platform, platform name, i.e. Omaha
- Hover over “Entry Mode” code to see entry mode definition, i.e. swiped, keyed, etc.
- To review authorizations processed through the MX™ Gateway, be sure to visit the MX Merchant Payments report as they will not be visible here

Acquiring (FD) - Daily Authorizations Total: \$218,701.75

Search: 894702 Last 30 days Group By: Filter:

Location Name	Account Number	Type	Card Type	Account Status	Card Number	Amount	Entry Mode	Status	Response Code	Authorization Code	Bank	Platform	Date
		SALE	VS	Approved	*****1273	\$119.00	T1	Approved	00	04039C	8566	Omaha	04/23/2021 06:18 PM
		SALE	AW	Approved	*****1205	\$250.00	VCI	Approved	00	0283D	8566	Omaha	04/24/2021 12:43 PM
		SALE	VS	Approved	*****1298	\$119.00	T1	Approved	00	0458E4	8566	Omaha	04/23/2021 12:58 PM
		SALE	VS	Approved	*****7341	\$450.00	IS	Approved	00	09477B	8566	Omaha	04/23/2021 11:16 AM
		SALE	VS	Approved	*****3757	\$32.36	IS	Approved	00	0F04C	8566	Omaha	04/23/2021 10:56 AM
		SALE	VS	Approved	*****5039	\$45.00	IS	Approved	00	104364	8566	Omaha	04/23/2021 10:52 AM
		SALE	VS	Approved	*****583	\$1,250.00	IS	Approved	00	08R3A	8566	Omaha	04/23/2021 10:16 AM
		SALE	VS	Approved	*****7146	\$186.26	IS	Approved	00	01032	8566	Omaha	04/23/2021 10:13 AM
		SALE	VS	Approved	*****7146	\$40.00	IS	Approved	00	043232	8566	Omaha	04/23/2021 10:12 AM
		SALE	AW	Approved	*****4218	\$31.00	IS	Approved	00	89433D	8566	Omaha	04/23/2021 09:29 AM

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Acquiring (FirstData) Authorizations - Weekly

- Review authorizations along with details such as entry mode, status, and CVV responses
- Platform may be viewed by filtering by platform, platform name - Nashville and North
- Hover over “Entry Mode” code to see entry mode definition, i.e. swiped, keyed, etc.
- Report is updated weekly
- To review authorizations processed through the MX™ Gateway, be sure to visit the MX Merchant Payments report as they will not be visible here

Acquiring (FD) - Weekly Authorizations Total: \$3,562,237.06

Search 2,267 Rows Last 30 days Group By Filter

Location Name	Account Number	Type	Card Type	Account Status	Card Number	Amount	Entry Mode	Status	Response Code	Authorization Code	Bank	Platform	Date
		SL	AK	Approved	*****5009	\$663.60	M	Approved	00	285075	BOFA	Nashville	04/29/2021 04:18 PM
		SL	V5	Approved	*****2145	\$4,017.20	M	Approved	00	020750	BOFA	Nashville	04/29/2021 04:03 PM
		SL	AK	Approved	*****5006	\$3,805.32	M	Approved	00	346608	BOFA	Nashville	04/29/2021 03:31 PM
		SL	MC	Approved	*****7126	\$686.83	M	Approved	00	56278P	BOFA	Nashville	04/29/2021 03:21 PM
		SL	AK	Approved	*****9201	\$29.50	M	Approved	00	296946	BOFA	Nashville	04/29/2021 03:21 PM
		SL	AK	Approved	*****2010	\$189.29	M	Approved	00	241942	BOFA	Nashville	04/29/2021 03:21 PM
		SL	AK	Approved	*****0311	\$1,089.00	M	Approved	00	205957	BOFA	Nashville	04/29/2021 03:21 PM
		SL	AK	Approved	*****2008	\$6,824.00	M	Approved	00	227594	BOFA	Nashville	04/29/2021 03:21 PM
		SL	AK	Approved	*****5003	\$1,823.93	M	Approved	00	227420	BOFA	Nashville	04/29/2021 03:21 PM
		SL	AK	Approved	*****9204	\$1,298.29	M	Approved	00	208696	BOFA	Nashville	04/29/2021 03:21 PM

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Acquiring (TSYS) Captured

- Review transactions that have been batched or captured.

Acquiring (TSYS) - Captured

Total: \$373,750.39

Search

97 hits

Last 30 days

Group By

Filter

Location Name

Account Number

Terminal Id

Batch Reference

Batch Number

Sales Amount

Sales Count

Refund Amount

Refund Count

Net Amount

Net Count

Bank

Cycle Time

Date



Acquiring (TSYS) Clearing

- Review transactions that have been submitted through the card associations for interchange clearing
- Review all interchange types, entry mode, if forced, downgraded, rejected and batch date
- Analyze merchant-by-merchant and by transaction by using the Filter feature or entire portfolio by using the Group By feature and by Qualification Description
- Review batch details and search by last 4 of card number

Acquiring (TSYS) - Clearing

Total:

\$378,680.04

Search

1,071 hits

Last 30 days

Group By

Filter

Location Name	Account Number	Type	Card Type	Card Number	Entry Mode	Qualification	Qualification Description	Forced Transaction	Downgrade Reason Code	Amount	Reject	ACH Flag	Bank	Batch Date	Date
		Regular Sales Draft	Visa	*****1958	01	12109	VS VSP VIQ Product 1	No		\$130.32	No	Yes	8739	04/25/2021	04/26/2021
		Regular Sales Draft	Visa	*****4625	01	08167	VS US Regulated Debit	No		\$22.93	No	Yes	8739	04/25/2021	04/26/2021
		Regular Sales Draft	Visa	*****8741	01	08167	VS US Regulated Debit	No		\$100.78	No	Yes	8739	04/25/2021	04/26/2021
		Regular Sales Draft	Visa	*****4779	01	08167	VS US Regulated Debit	No		\$149.15	No	Yes	8739	04/25/2021	04/26/2021
		Regular Sales Draft	Visa	*****4814	05	12063	VS VSP VI Restrnt 2	No		\$30.38	No	Yes	8739	04/25/2021	04/26/2021
		Regular Sales Draft	Discover FQ	*****6293	05	01002	DS PSL Restaurants Rewards	No		\$51.66	No	Yes	8739	04/25/2021	04/26/2021



Acquiring (TSYS) Disputes

- This report displays all transaction disputes, including chargebacks, retrievals, pre-arbitration.
- Reasons provided along with reason code
- Includes American Express OptBlue
- Does not include pin debit

Acquiring (TSYS) - Disputes 11.60

Search 48,402 hits Last 30 days Group By Filter

Location Name	Account Number	Case Number	Case Type	Item Type	Card Type	Card Number	Reason	Amount	Transaction Date	Resolution Date	Resolution To	Bank	Received Date
				01	VISA	*****5177	Fraud Card Absent: Environment	\$101.60	02/28/2020			8739	03/11/2020
				01	VISA	*****6121	Fraud Card Absent: Environment	\$101.60	02/21/2020			8739	03/11/2020
				01	VISA	*****3122	Fraud Card Absent: Environment	\$101.60	02/21/2020			8739	03/11/2020
				01	VISA	*****0828	Fraud Card Absent: Environment	\$90.86	02/28/2020			8739	03/11/2020
				01	MasterCard	*****1599	No Cardholder Authorization	\$94.90	02/28/2020	03/11/2020	M	8739	03/11/2020
				04	MasterCard	*****1599	No Cardholder Authorization	\$94.90	02/28/2020	03/11/2020	M	8739	03/11/2020
				01	MasterCard	*****4917	No Cardholder Authorization	\$94.90	01/26/2020	03/11/2020	M	8739	03/11/2020
				04	MasterCard	*****4917	No Cardholder Authorization	\$94.90	01/26/2020	03/11/2020	M	8739	03/11/2020
				01	VISA	*****8199	Merchandise/Services Not Received	\$94.90	01/24/2020			8739	03/11/2020
				01	MasterCard	*****9618	Non-receipt of Merchandise	\$18.72	03/05/2020	03/11/2020	M	8739	03/11/2020

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Acquiring (FirstData) Visa Disputes

- Review Visa disputes for chargeback and pre-arbitration cases
- Review dispute details for reason and dispute category

Acquiring (FD) - Visa Disputes											Total:	\$0.00
<div><input type="text" value="Search"/> 902 hits Last 30 days Group By Filter</div>												
Location Name	Account Number	Card Type	Card Number	Dispute Reason Code	Reference Number	Dispute Status Code	Amount	Bank	Transaction Date	Processing Date	Loaded Date	
		VS	*****1583	13	24426291112017036156172	F1	\$92.88	8076	04/21/2021	04/25/2021	04/25/2021	
		VS	*****2731	13	24426291110027016092729	F1	\$209.90	8076	04/20/2021	04/23/2021	04/23/2021	
		VS	*****2651	10	24426291110027016085673	F1	\$237.90	8076	04/20/2021	04/23/2021	04/23/2021	
		VS	*****0831	13	24426291110017048153560	F1	\$70.00	8076	04/20/2021	04/23/2021	04/23/2021	
		VS	*****6771	10	24426291111018022962855	F1	\$6.00	8076	04/20/2021	04/25/2021	04/25/2021	
		VS	*****0533	12	24426291111017049206635	F1	\$77.69	8076	04/20/2021	04/24/2021	04/24/2021	
		VS	*****0375	10	24426291111016022197654	F1	\$99.89	8076	04/20/2021	04/24/2021	04/24/2021	
		VS	*****2160	13	24426291111030036209185	F1	\$72.59	8076	04/20/2021	04/24/2021	04/24/2021	
		VS	*****6674	10	24426291111018022975204	F1	\$15.00	8076	04/20/2021	04/25/2021	04/25/2021	
		VS	*****5651	13	24426291109018028427881	F1	\$11,000.00	8076	04/19/2021	04/21/2021	04/21/2021	
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Acquiring (FirstData) Interchange Exceptions

- Provides review of any transactions that have not qualified as expected
- All transactions that upgrade, downgrade or re-classified

Acquiring (FD) - Interchange Exceptions

Total: \$846,903.87

Q

Search

824 hits

Last 30 days

Group By

Filter

Location Name	Account Number	Type	Card Type	Card Number	Entry Mode	Qualification Code	Qualification Description	Forced Transaction	Transaction Amount	Bank Number	Transaction Date
		Sale	American Express	*****005	01	584	Services & Prof Services Tran Amt 1 (+\$400.00) Non Swiped	No	\$250.00	8566	04/24/2021
		Sale	Visa	*****2145	01	547	U.S. Business Tier 4 - Product 1	No	\$4,017.20	8076	04/24/2021
		Sale	Visa	*****9332	05	ARC		No	\$158.70	8566	04/23/2021
		Sale	MasterCard	*****J809	05	164	World Elite Merit III Base	No	\$158.70	8566	04/23/2021
		Sale	Visa	*****2465	01	548	Business Level 2 Tier 4	No	\$512.99	8076	04/23/2021
		Sale	Visa	*****7181	01	547	U.S. Business Tier 4 - Product 1	No	\$2,066.50	8076	04/23/2021
		Sale	Visa	*****3676	01	AM7		No	\$3,883.48	8076	04/23/2021
		Sale	Visa	*****Q864	01	548	Business Level 2 Tier 4	No	\$562.79	8076	04/23/2021
		Sale	Visa	*****3663	01	548	Business Level 2 Tier 4	No	\$434.99	8076	04/23/2021
		Sale	Visa	*****J422	01	492	U.S. Business Card Not Present Debit	No	\$1,178.87	8076	04/23/2021

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Acquiring (FirstData) Interchange Exceptions

- Double click on any transaction to review the qualification reason

Acquiring (FD) - Interchange Exceptions Detail

Authorization MCC	5812	
Reclassification Code	Fee	
Auth Amount	\$18.85	\$18.85
Auth Date	12/02	
Cardholder ID	1 - Signature	
POS Entry Mode	05 - Integrated circuit card read; CVV or ICVV data reliable	
CS Phone Number (DM)	305-854-2705	
Market Spec Data		
Qualification Reasons	94 - TRANSACTION CLEARED BETTER THAN PRICED	
Customer Code		



Acquiring (TSYS) MDE

- Review adjustments made by Priority such as chargebacks, chargeback reversals, credit to purchase balance, adjust volume and credit/debit merchant, and regular sales draft
- Displays incoming returns captured, repulls for rejected statement fees, ACH reject resubmissions, etc.

Acquiring (TSYS) - MDE

Total: **-\$1,916.92**

Location Name	Account Number	MDE Code	Description	Text	Amount	Bank	Date ▼
		9078	Adjustment(Credit or Debit)	MXC STATEMENT FEES GENERAL LEDGER KEY	-\$175.45	8739	04/07/2021
		9078	Adjustment(Credit or Debit)	MXC STATEMENT FEES GENERAL LEDGER KEY	-\$226.87	8739	04/07/2021
		9078	Adjustment(Credit or Debit)	MXC STATEMENT FEES GENERAL LEDGER KEY	-\$315.41	8739	04/07/2021
		9078	Adjustment(Credit or Debit)	MXC STATEMENT FEES GENERAL LEDGER KEY	-\$781.10	8739	04/07/2021
		9078	Adjustment(Credit or Debit)	MXC STATEMENT FEES GENERAL LEDGER KEY	-\$418.09	8739	04/07/2021

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Acquiring (TSYS) MRA Transmittal

- Review merchant reject activity such as excessive credits, duplicate merchant, merchant not on file, invalid merchant number, etc.
- This report can help identify any deposit discrepancies.

Acquiring (TSYS) - MRA Transmittal Total:

Search 15,344 hits Last 30 days Group By Filter

Location Name	Account Number	Reject Code	Description	Status	Amount	Bank	Date
		19	EXCESSIVE CREDITS	Not Corrected	\$16,971.00	3899	04/23/2021
		19	EXCESSIVE CREDITS	Not Corrected	-\$4,125.00	3899	04/23/2021
		19	EXCESSIVE CREDITS	Not Corrected	\$9,114.40	3899	04/23/2021
		19	EXCESSIVE CREDITS	Not Corrected	\$6,223.42	3899	04/23/2021
		19	EXCESSIVE CREDITS	Not Corrected	\$9,329.52	3899	04/23/2021
		19	EXCESSIVE CREDITS	Not Corrected	\$1,159.12	3899	04/23/2021
		19	EXCESSIVE CREDITS	Not Corrected	\$6,429.33	3899	04/23/2021
		19	EXCESSIVE CREDITS	Not Corrected	\$10,880.55	3899	04/23/2021
		19	EXCESSIVE CREDITS	Not Corrected	\$3,767.58	3899	04/23/2021
		19	EXCESSIVE CREDITS	Not Corrected	\$2,461.43	3899	04/23/2021

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Acquiring (TSYS) OptBlue

- Review American Express OptBlue Activity

Acquiring (TSYS) - OptBlue Total:

Search Last 30 days Group By Filter

Location Name	Account Number	Record Type	Card Number	ROC Amount	Fee Description	Discount Amount	Non-Compliant	DQ Non-Compliant	Bank	Transaction Date	Process Date
			*****2019	\$21.75	TBP REGCD1	\$0.35	NA	N	8739	03/11/2020	03/11/2020
			*****1009	\$33.70	ASSESSMENT	\$0.05	NA	N	8739	03/11/2020	03/11/2020
			*****1009	\$33.70	TBP REGCD1	\$0.00	NA	N	8739	03/11/2020	03/11/2020
			*****1009	\$33.70	TBP REGCD1	\$0.54	NA	N	8739	03/11/2020	03/11/2020
			*****2019	\$21.75	Record	\$0.00	NA	N	8739	03/11/2020	03/11/2020
			*****1009	\$33.70	Record	\$0.00	NA	N	8739	03/11/2020	03/11/2020
			*****5002	\$46.40	ASSESSMENT	\$0.07	NA	N	8739	03/11/2020	03/11/2020
			*****5002	\$46.40	TBP REGCD1	\$0.00	NA	N	8739	03/11/2020	03/11/2020
			*****5002	\$46.40	TBP REGCD1	\$0.79	NA	N	8739	03/11/2020	03/11/2020
			*****5002	\$46.40	Record	\$0.00	NA	N	8739	03/11/2020	03/11/2020

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Acquiring (TSYS and FirstData)

Processor Notes

- Review after-hours notes provided by TSYS and FirstData
- Be proactive and reach out to merchants for follow up

Acquiring (TSYS) - Processor Notes

Search [] Last 30 days Group By Filter

Location Name	Account Number	Terminal	Note	Bank	Date
			PASS/MERCH MISSING 2 TRANS FROM THEIR ORACLE TERM: MCH57 (2306) 74.02 03/11/2020 0100 26754P MC0558 (2307) 124.77 03/11/2020 0100 02807P ***Q'S HOW THEYRE GONNA ADJ THE TIPS/HAVING REFER MERCH TO THEIR ORACLE SUPPORT FOR HD	8739	03/11/2020 09:53 PM
			PC/REQUEST FOR ENTIRE CARD NUMBERS/2 CARDS/REFER TO MSP/(877) 544-7626	8739	03/11/2020 09:44 PM
			HD//MERCHANT PROCESSED REFUND BUT CUSTOMERS BANK CAN NOT SEE TRANSACTION YET/ADVISED TO BATCH OUT/RESOLVED//	8739	03/11/2020 07:41 PM
			HD//SEE HISTORY / WALKED THROUGH EMA DLL//	3963	03/11/2020 07:37 PM
			HD//MERCHANT PP UPDATE COMPLETE/WALKTHRU INITIALIZE PP/TEST TRANS/GOOD//	8739	03/11/2020 07:19 PM
			HD//SEE HISTORY / REQUESTED UPDATE / WALKWS THROUGH EMA DLL / WALKED THROUGH PIN PAD DLL//	8739	03/11/2020 06:04 PM
			HD//MERCHANT NEEDING CC INFO FOR REFUND NEEDS TO ISSUE/XFER TO MSP//	8739	03/11/2020 05:51 PM
			CS//ASKED WHEN LAST TRANS PERFORMED ON THIS TERMINAL NUMBER/ADV AT LEAST NOT IN LAST 30 DAYS/OK//	3899	03/11/2020 04:37 PM
			PASS// MERCHANT WANTED TO KNOW WHO THEY CHARGED/ ADVISED WE DONT SEE NAMES/ ADVISED CAN REPRINT IF THEY NEED BUT DOESNT MEAN NAMES WILL BE ON CARDS//	3868	03/11/2020 04:21 PM
			HD-MERCHANT REQUESTED ASSISTANCE WITH AUTHENTICATION/TERMINAL WILL NOT RESPOND TO COMMANDS DUE TO POWER SURGE/TRANS TO MSP FOR TERMINAL OPTIONS/OK	3899	03/11/2020 04:06 PM

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Acquiring (TSYS) Profitability – PPM Daily or Monthly

- Review interchange types, card brand fees, by merchant. Entire portfolio can be reviewed by using Group By and choosing Category.

Acquiring (TSYS) - PPM Daily Total: \$14,845,608,123.03

Search 26,595,690 hits Last 30 days Group By Filter

Location ?	Account Number	Category	Key 1	Key 2	Key 3	Key 4	Key 5	Count	Amount	Bank	Date ▼
		Interchange	VS	VS BUS CARD CP DB				2	\$69.34	8739	03/11/2020
		Interchange	MC	Commercial T&E Rate DB/PPD				1	\$84.06	8739	03/11/2020
		Card Brand Fees	VS	Assessments				3	\$226.00	8739	03/11/2020
		Card Brand Fees	VS	NAPF DOM Debit Auth				3	\$0.00	8739	03/11/2020
		Card Brand Fees	VS	US Acquirer Service Fee - Deb				3	\$226.00	8739	03/11/2020
		Card Brand Fees	VS	Visa BASE II Transmission Fee				3	\$226.00	8739	03/11/2020
		Card Brand Fees	MC	MC Acquirer License Fee				2	\$62.01	8739	03/11/2020
		Card Brand Fees	VS	Visa BASE II Transmission Fee				2	\$374.34	8739	03/11/2020
		Card Brand Fees	MC	MC Safety Net Acquirer Fee				2	\$0.00	8739	03/11/2020
		Authorization Txns	TSYS Acquiring	WATS	VS	Purchase		4	\$0.00	8739	03/11/2020

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Acquiring (TSYS) Prepaid Expense

- Provides daily discount amount, daily interchange amount, and total prepaid expense for each day's processing for merchants on daily discount
- Totals provided in top right hand corner for each and based on time frame selected

Acquiring (TSYS) - Prepaid Expense

Total Prepaid Expense:

Total Daily Discount Amount:

Total Daily Interchange Amount:

Total:

\$0.00

Q

Search

17,324 hits

Last 30 days

Group By

Filter

Location Name	Account Number	Daily Discount Amount	Daily Interchange Amount	Total Prepaid Expense	Bank	Date
		\$127.70	\$0.00	\$127.70	8739	04/26/2021
		\$4,310.48	\$0.00	\$4,310.48	8739	04/26/2021
		\$1.22	\$0.00	\$1.22	8739	04/26/2021
		\$0.02	\$0.00	\$0.02	8739	04/26/2021
		\$8.60	\$0.00	\$8.60	8739	04/26/2021
		\$46.65	\$0.00	\$46.65	8739	04/26/2021
		\$1.83	\$9.07	\$10.90	8739	04/26/2021
		\$20.79	\$0.00	\$20.79	8739	04/26/2021



- Review all merchant initiated reserves; transfers, reserves, and releases
- Displays cash advance, placed on risk hold, QM holds, etc.
- Should not be used to reconcile funds

Acquiring (TSYS) - Initiated Reserve

Q Search

837 hits

Last 30 days -

Group By -

Filter -

Location Name	Account Number	Reserve Status	From/To	Plan	Reserve Amount	User	Notes	Bank	Date ▼
		Active	Merchant -> Suspended Funds DDA	Reserve	%	tracy.geller	acct removed from hold	8739	03/12/2020
		Active	Merchant -> Suspended Funds DDA	Reserve	%	tracy.geller	acct removed from hold	8739	03/12/2020
		Active	Merchant -> Suspended Funds DDA	Reserve	%	tracy.geller	acct removed from hold	8739	03/12/2020
		Active	Merchant -> Suspended Funds DDA	Reserve	%	tracy.geller	acct removed from hold	8739	03/12/2020
		Active	Merchant -> Suspended Funds DDA	Reserve	%	tracy.geller	acct removed from hold	8739	03/12/2020
		Active	Merchant -> Suspended Funds DDA	Reserve	%	tracy.geller	acct removed from hold	8739	03/12/2020
		Active	Merchant -> Suspended Funds DDA	Reserve	100%	tracy.geller	hold risk concern	8739	03/12/2020
		Active	Merchant -> Suspended Funds DDA	Reserve	100%	tracy.geller	Acct on hold due to large sale	8739	03/12/2020
		Active	Merchant -> Rolling Reserve DDA	Reserve	10%	Bryan.Fitzgerald	10% reserve to 400k	8739	03/11/2020
		Active	Merchant -> Suspended Funds DDA	Reserve	100%	system.user	To recover for ACH Rejects totaling %100.	8739	03/05/2020

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Acquiring (TSYS) Reserve – Reserve Balance

- Review merchants with reserve activity.
- Group By Type and Filter by Type to see all reserve balance types such as calculated reserve, transfer funds on reserve, one-time release, calculated release, and record adjustment reserve.

Acquiring (TSYS) - Reserve Balance Collected/Released:

Search 11,121 hits Last 30 days Group By Filter

Location Name	Account Number	Status	Plan	Type	User ID	Collected/Released	Released to DDA	Rolling Percent	Ceiling	Plan Balance	Memo Entry	Bank	Date
		Approved	Advance America Capital	Calculated Reserve		\$372.62		8	\$141,627.00	\$129,474.62		3868	03/11/2020
		Approved	Advance America Capital	Calculated Reserve		\$229.41		20	\$17,380.67	\$146,171.77		3868	03/11/2020
		Approved	Rolling Reserve	Calculated Reserve		\$16.29		10	\$0.00	\$1,243.92		8739	03/11/2020
		Approved	Rolling Reserve	Calculated Reserve		\$3.30		10	\$0.00	\$29.66		8739	03/11/2020
		Approved	Cash Advance	Calculated Reserve		\$57.00		11	\$77,550.00	\$5,735.46		8739	03/11/2020
		Approved	Rolling Reserve	Calculated Reserve		\$149.50		10	\$0.00	\$3,173.20		8739	03/11/2020
		Approved	Cash Advance	Calculated Reserve		\$44.40		30	\$43,009.00	\$37,061.31		8739	03/11/2020
		Approved	Cash Advance	Calculated Reserve		\$63.60		30	\$43,009.00	\$37,124.91		8739	03/11/2020
		Approved	Rolling Reserve	Calculated Reserve		\$12,278.46		10	\$400,000.00	\$12,278.46		8739	03/11/2020
		Approved	Suspended Funds UW	Calculated Reserve		\$39.52		100	\$0.00	\$2,220.74		8739	03/11/2020

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Acquiring (TSYS) Settled

- Review all settled transactions
- Same information as Clearing but aggregated by batch
- Settled details provide amount directly funded by PPS and if funded by 3rd party

Acquiring (TSYS) - Settled Total:

Search hits Last 30 days Group By Filter

Location Name	Account Number	Terminal Id	Batch Number	Sales Amount	Sales Count	Refund Amount	Refund Count	Net Amount	Net Count	Bank	Date
		78976014	90001229137	\$4,584.43	146	\$0.00	0	\$4,584.43	146	8739	03/12/2020
		79061972	90001310010	\$712.00	10	\$0.00	0	\$712.00	10	8739	03/12/2020
		79074957	90001170005	\$273.00	5	\$0.00	0	\$273.00	5	8739	03/12/2020
		79579466	90001211379	\$113.62	12	\$0.00	0	\$113.62	12	8739	03/12/2020
		79577581	90001211715	\$292.25	31	\$0.00	0	\$292.25	31	8739	03/12/2020
		75590250	90001240009	\$247.23	9	\$0.00	0	\$247.23	9	8739	03/12/2020
		75590240	90001320013	\$386.85	13	\$0.00	0	\$386.85	13	8739	03/12/2020
		75590254	90001400017	\$719.95	17	\$0.00	0	\$719.95	17	8739	03/12/2020
		75323585	90001680031	\$3,859.84	28	\$0.00	0	\$3,859.84	28	8739	03/12/2020
		76558664	90001721133	\$4,859.10	23	\$0.00	0	\$4,859.10	23	8739	03/12/2020

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Acquiring (TSYS) Statements

- Review all merchants with a generated statement for the time frame chosen
- Review total card fees, total fees, and fee ratio.

Acquiring (TSYS) - Statements Total: \$0.00

Search 14 hits Last 90 days Group By Filter

Location Name	Account Number	Total Card Fees	Total Fees	Fee Ratio	Statement Date ▼
		\$0.00	\$0.38	0.00%	03/01/2021
		\$427.62	\$6,383.29	7.00%	03/01/2021
		\$2.97	\$88.42	3.00%	03/01/2021
		\$140.22	\$2,053.99	7.00%	03/01/2021
		\$0.00	\$26.25	0.00%	03/01/2021
		\$104.08	\$1,412.54	7.00%	02/01/2021
		\$429.47	\$6,400.26	7.00%	02/01/2021
		\$0.00	\$28.25	0.00%	02/01/2021
		\$3.72	\$95.11	4.00%	02/01/2021
		\$0.00	\$21.95	0.00%	01/01/2021

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Acquiring (TSYS) Taxes – TIN Validation

- Review TIN Status for each merchant location

Acquiring (TSYS) - TIN Validation

Search [] [] Last 6 months Group By Filter

Location Name	Account Number	Account Status	Recipient Name	Recipient Address	City	State	Postal Code	Recipient TIN	Status	Code	Status Date	Created Date
		Approved			BEAUMONT	TX	777063648	*****8183	Match	7	11/14/2019	12/03/2019
		Approved			ATLANTA	GA	303155920	*****7752	Match	7	11/14/2019	12/03/2019
		Approved			CANTON	GA	30114	*****3847	Match	7	09/16/2019	12/03/2019
		Approved			NORTH RICHLAN	TX	76180	*****9129	Match	7	11/14/2019	12/03/2019
		Approved			BRONX	NY	104711302	*****4378	Match	7	10/16/2019	12/03/2019
		Approved			GILBERT	AZ	85233	*****0034	Match	7	11/14/2019	12/03/2019
		Approved			CINCINNATI	OH	452364204	*****7148	Match	7	11/14/2019	12/03/2019
		Approved			PENN VALLEY	PA	190721623	*****0041	Match	7	11/14/2019	12/03/2019
		Conditionally Approved			WHITE LAKE	MI	48383	*****8265	Match	7	10/16/2019	12/03/2019
		Approved			EAGAN	MN	551231615	*****8469	Match	7	10/16/2019	12/03/2019

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Acquiring (TSYS) Taxes – Withholding

- Review merchants' withheld taxes

Acquiring (TSYS) - Tax Withholding Total: \$1,381.91

Search 47 hits Last 30 days Group By Filter

Location Name	Account Number	Gross Sales Amount	Federal Withheld	State Withheld	Bank	Date
		\$17.38	\$4.17	\$0.00	8739	04/23/2021
		\$70.83	\$17.02	\$0.00	8739	04/23/2021
		\$87.20	\$20.95	\$0.00	8739	04/22/2021
		\$45.00	\$10.80	\$0.00	8739	04/22/2021
		\$150.00	\$36.00	\$0.00	8739	04/22/2021
		\$34.11	\$8.19	\$0.00	8739	04/21/2021
		\$75.00	\$18.00	\$0.00	8739	04/21/2021
		\$52.23	\$12.54	\$0.00	8739	04/21/2021
		\$320.93	\$77.04	\$0.00	8739	04/20/2021
		\$66.92	\$16.06	\$0.00	8739	04/20/2021

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Acquiring MX™ Merchant - Payments

- Review live transactions processed through the MX™ Gateway, transactions that were authorized through Priority's API, QUICKPAY and MX™ Express.

MX Merchant - Payments

Total: \$336,988.32

Q

Search

3,092 hits

Last 30 days

Group By

Filter

Location Name	Account Number	Terminal	Batch	Type	Card Type	Card Number	Entry Mode	Amount	Surcharge Amount	Status	Response Code	Authorization Code	Reference	Settled	Date
			0148	Sale	Visa	*****7337	1	\$54.00		Approved	0	013323	111503014935	TSYS	04/24/2021 10:33 PM
			6076	Sale	MasterCard	*****7625	81	\$42.00		Approved	0	182434	111404017844	TSYS	04/23/2021 11:23 PM
			6076	Sale	Visa	*****2830	1	\$5.00		Approved	0	03719C	111321117006	TSYS	04/23/2021 04:14 PM
			2794	Sale	Visa	*****1891		\$42.12		Decline	300		111214040117	TSYS	04/22/2021 09:21 AM
			2794	Sale	Visa	*****1891		\$42.12		Decline	300		111214039973	TSYS	04/22/2021 09:20 AM
			5613	Sale	Visa	*****7046		\$5.00		Decline	300		111207019270	TSYS	04/22/2021 02:36 AM
			5613	Sale	Visa	*****3100		\$5.00		Decline	300		111207019269	TSYS	04/22/2021 02:36 AM
			5613	Sale	Visa	*****2034		\$5.00		Decline	300		111207019268	TSYS	04/22/2021 02:36 AM
			5613	Sale	Visa	*****2615		\$5.00		Decline	300		111207019267	TSYS	04/22/2021 02:36 AM
			5613	Sale	Visa	*****1874		\$5.00		Decline	300		111207019266	TSYS	04/22/2021 02:36 AM

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